

## Oliver v5 – Preparing for your Oliver installation

The following information will assist in preparing for your Oliver installation and should be done before completing the Oliver v5 technical survey:

1. Review the [Oliver v5 specifications](#)
2. Choose your server configuration: Option1 (Combined Application and Database Server) or Option 2 (Separate Application and Database Servers)
3. Note the specifications of your server(s) and confirm they meet the Oliver specifications (Operating system(s), RAM, CPUs)
4. Install Microsoft SQL Server (including Management Studio and Reporting Services) and confirm you can access these components. See the following documents for further information:  
[SQL and Reporting Services Configuration](#)  
[How to Verify Reporting Services is installed](#)
5. Create a Windows account which will be used to run Oliver. This user must have full access to SQL Reporting Services and sufficient permission to run a service. For security best practice, this account should not be enabled for RDP. If using the two server configuration, the account will need to be duplicated on both servers. Keep a note of the credentials.
6. Choose and test your remote access method (RDP, VPN and RDP, GoToAssist, other).
7. Note the details of your SMTP server and a library email address.
8. Download the latest Oliver installation files from our File Transfer Site  
URL: <https://ftp.softlinkint.com>  
Username: OliverInstallation  
Password: Alice2468