

## DATABASE FILES REQUIRED FROM YOUR LIBERTY v5 SYSTEM

- **Supply an MS SQL database backup file (\*.bak) containing a current backup of your Liberty v5 database.**

NOTE: The database backup can be performed via Microsoft SQL Server Management Studio (MS SQL MS). Please refer to your MS SQL MS help documentation, if required, for instructions on how to perform the backup process (E.G. <https://msdn.microsoft.com/en-au/library/ms187510.aspx>).

- **Supply your Library Home Page Banner file (\*.jpg, \*.png, etc.), if applicable.** This is usually in the following location on your library server: C:/Program Files (x86)/Softlink International/Library Server/UserDefinedLocations/. **If Borrower images or Cover images are also present in this directory, please supply those also.**

*Please compress the file/s before sending by using a zip utility.*

## ADDITIONAL QUESTIONS

1. What version of MS SQL Server is your Liberty v5 database running in (e.g. 2005; 2008; 2008 R2; 2012; 2014; etc.)?

### • Softlink Australia

- Brisbane
- t: +61 7 3124 6111
- e: sales@softlinkint.com

### • Softlink Europe

- Oxford
- t: +44 1993 883 401
- e: sales@softlink.co.uk

### • Softlink America

- Seattle
- t: +1 877 454 2725
- e: sales@softlinkamerica.com

### • Softlink Pacific

- Auckland
- t: +64 9 415 7790
- e: sales@softlinkpacific.co.nz